Existing tools to support knowledge management processes

Portfolios
+
Reporting
Knowledge Management Process

- **knowledge goals**
- **measuring knowledge**
- **Identifying:** What is out there?
- **Capturing:** Results of actions (new knowledge)
- **Applying:** Actions from analysis
- **Sharing:** Disseminating analysis results
- **Creating:** Analysis
- **Acquiring:** Accessing and understanding our information/data
Our existing and new tools

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Portfolios & Reporting

Data visualisations
From providing data to exploiting it

Portfolios + Reporting → Collective data available → Analysing → Operationalising

Knowledge maps
Portfolios
Reporting
Data visualisations
Network / human resources
External knowledge

Evidence-based action planning

Closing gaps, capitalising on strengths and capturing new knowledge